# EventRight Pro - Ticket & Event Booking System

# Welcome to EventRight Pro



Firstly, a huge thanks for purchasing our product, your support is truly appreciated!

We are more than happy to assist with any queries you have. this documentation is for a basic overview and about how to generate builds using this. Read this document thoroughly if you are experiencing any difficulties.

If you have any questions that are beyond the scope of this document, feel free to pose them in the dedicated

**EventRight Pro** is one of the most complete system with additional Flutter Apps currently available. It includes more than 60+ screens including apps

This is a Codebase (Not a No-code Drag n' Drop Website builder)

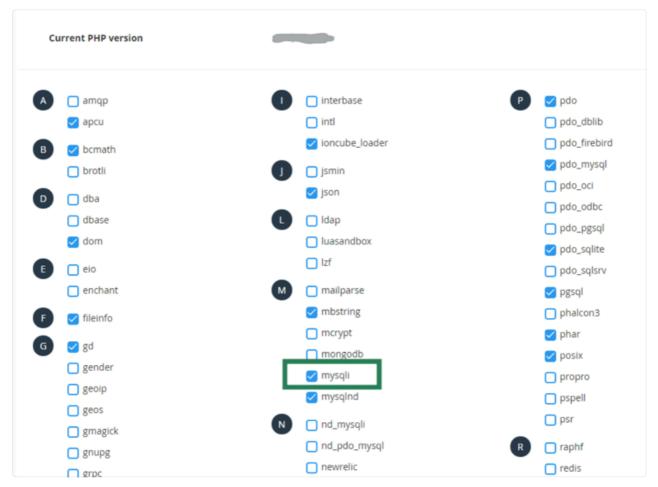
# **Admin Panel Setup**

# **Server Requirements**

let's jump to the basic requirements of the server. any server with Linux installed will work but for better results and good performance, we recommend using a <u>good VPS server</u> with 2 GB or more RAM. Having cPanel is a MUST to be eligible for support within valid support period

#### **PHP Version & Extention Required**

- PHP version 8.1.6
- MySQL version 8.0.16 or up
- Laravel version 10
- MySQLi PHP extension Enabled (refer to the image below)
- Zip PHP extension Enabled



Snap From cPanel (Please ignore the other option's status)

# **Installing PHP Script On cPanel**

Steps To Install PHP Script On cPanel.

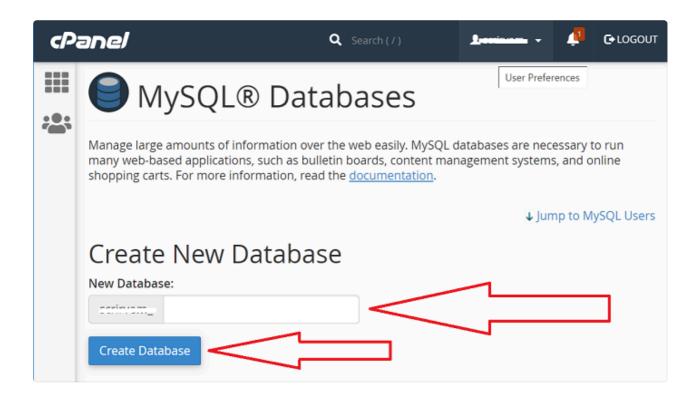
#### Step 1:

**Login into cPanel** with the credentials. If you don't have a cPanel yet, simply purchase a Linux hosting account from any reliable hosting company of your choice. After your purchase, your cPanel login details will be sent to you.

For some hosting companies, you will have to log in from the client's side. That should not be a problem; either way, it's still taking linking to the same cPanel.

#### Step 2:

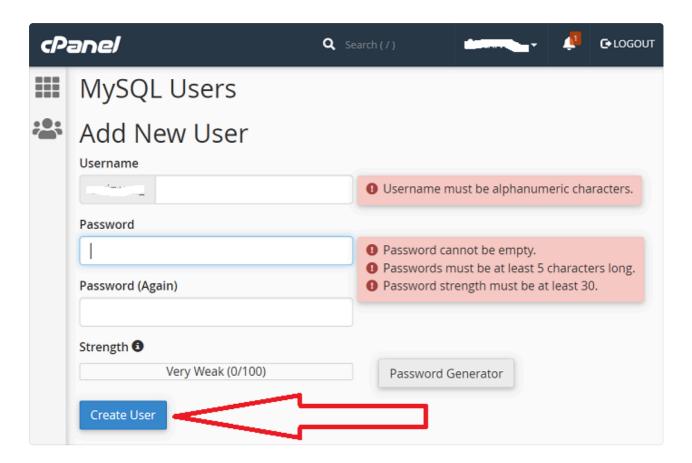
After a successful login, **click on "MySQL Databases"** and create a database. Creating a database is as easy as giving it a name and click on "**Create Database**." The system will automatically create a database with the name you entered.



Step 3:

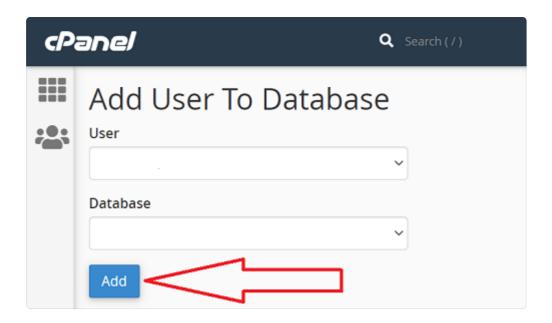
On the same page, you will have to **create a "MySQL Users."** Scroll down the page, **create a user**, and **give it a password**.

**Note:** Please make sure the password does not have "#" (hash), Because it can create issues later in laravel script setup



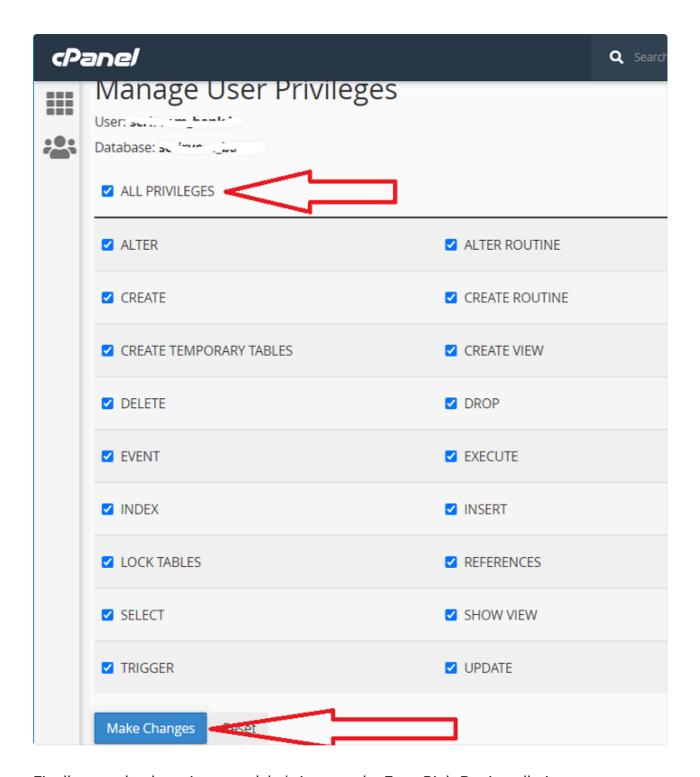
#### Step 4:

For your script to be able to work with the database, you will have to **add the user you created to the database**, which was first created. To do this, scroll down on the same page you will see where it's written "**Add User to Database**" with two dropdowns. Simply select the database you created on the first dropdown, and select the created user on the second dropdown and click on "**Add**."



Step 5:

After clicking on "Add," it will take you to another where you will have to **check all the checkboxes and click on Make Changes**. This will give the user full access to the database via the script.



Finally, your database is created. let's jump to the EventRightPro installation.

# .ENV Setup

Please follow this instructions.

# **Installing PHP Script On Local Machine**

# **Pre-requisites:**

- Xampp or Wamp for Local Server
- MySQL Database
- Node.js for npm commands

Please match your system PHP version with the **exact** version mentioned in previous page.

# **Steps for Local Installation**

- 1. Unzip the php project archive in the project folder of your choice.
- 2. Rename index.php to server.php
- 3. Create a blank database from phpMyAdmin
- 4. Follow next steps... (Skip .env permission step in Local Installation)

# **Project Installation**

After purchase when you do the installation you simply have to follow the below steps and make sure to keep your license key with you.

#### Step 1: Extract ZIP

Go to your cPanel home and click on "File Manager."

It will open in a new tab. Go to the directory you want the script. For your primary domain root directory, you will have to go to "public\_html" click on Upload and upload the PHP Script into the directory.

The script you uploaded is likely to be in a **zip file**. (We recommand to upload zip first)

To unzip it, simply right click on the zip file and click on **Extract**. That should create multiple files & folders in the same directory as zip. Two of those folders will be "app" & "config". That means code is in the right directory.

Before starting installation process first of all check .env file is exist in your root directory in your uploaded script. If you do not find .env file, you may have to contact <u>Support</u>.

Once you find the .env file, Follow these steps before going ahead.

Before proceeding ahead, make sure you have completed the previous step for env file.

**Make Sure you did not enter the database details** manually inside the .env file. Make sure it's empty as following:

```
10 DB_CONNECTION=mysql
11 DB_HOST=
12 DB_PORT=
13 DB_DATABASE=
14 DB_USERNAME=
15 DB_PASSWORD=
```

File: .env (located in the root directory)

#### **Run Installer**

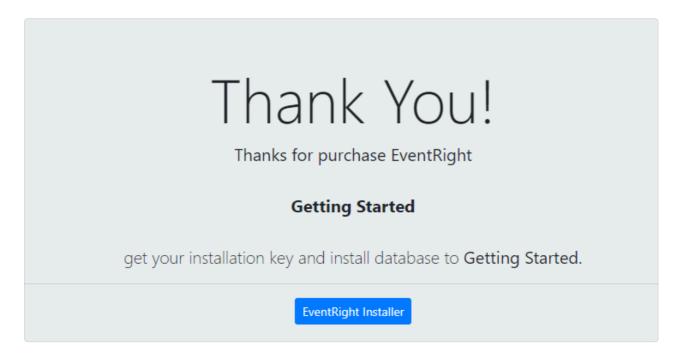
Open your site URL on a web browser connected to the Internet and access your website. In that you get below web page.

#### Example:

https://your-domain.com/installer

If you get Error 403 or similar unaccasible error on above endpoint, please try adding public as follow:

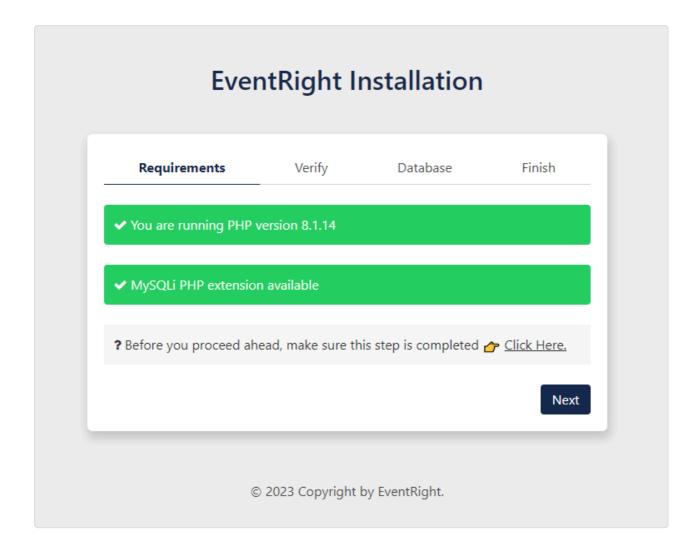
https://your-domain.com/public/installer



Now start The Installation Process

When you click on EventRight installer you follow some easy step for Install database.

#### Step 1:



Check your server has valid php version and required extentions.

#### Step 2:

Once our system finds out that the server requirement is met properly it will proceed to next step which is license validation.

There are lots of people selling infected code which let malicious malewares in your system silently and to stop that we have implimented license security system.

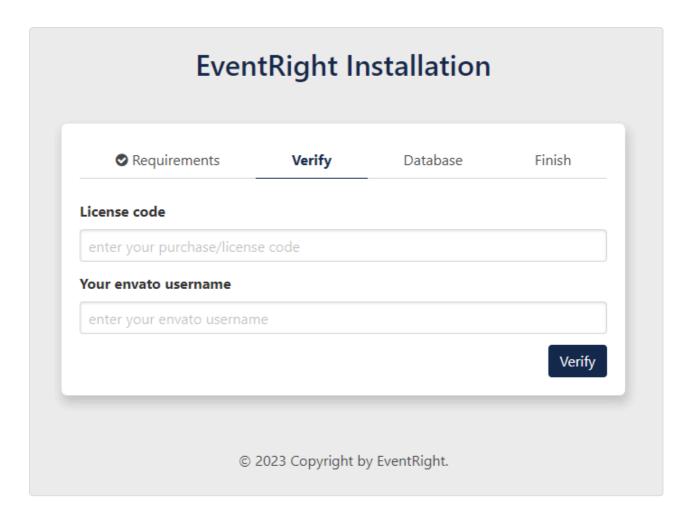
You will have to download <u>license code</u> from your envato account and your envato user name in order to validate the purchase

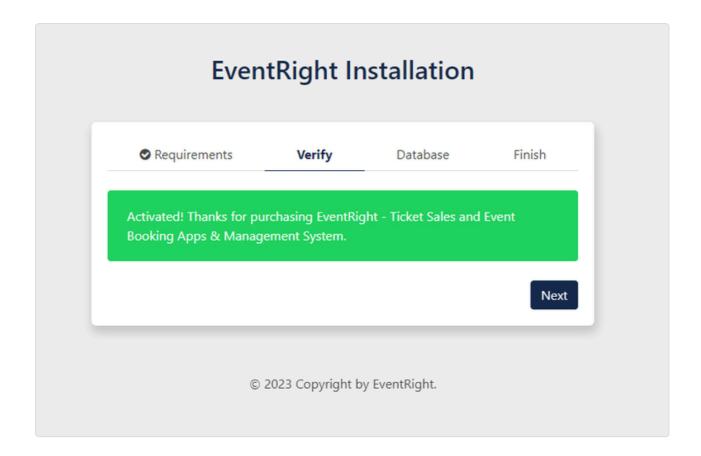
Your Envato Username can be seen in URL of your CodeCanyon Profile Page:

https://codecanyon.net/user/your\_username\_here

#### Requirement:

- Purchase Code
- Envato Username (CASESENSITIVE)





#### Step 3:

Once you have successfully validated your purchase now you have to enter following details.

- Database Host ("localhost" if your database is in the same server, IP address if it's remote)
- Database Username
- Database Password (which should not contain # hash)
- Database Name

After submitting, it will take a few minutes to setup that existing empty database

# **EventRight Installation**

◆ Requirements	Verify	Database	Finish
It's take some time to imp	oort, Please Wait.		
Database Host enter your database host			
Database Username			
enter your database userr	name		
Database Password			
enter your database passv	vord		
Database Name			
enter your database name	9		
			Import

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Ever	ntRight In	stallation	
	<b>⊘</b> Verify	Database	Finish
Database was successfu	ılly imported.		
			Next
©	2023 Copyright by	EventRight.	

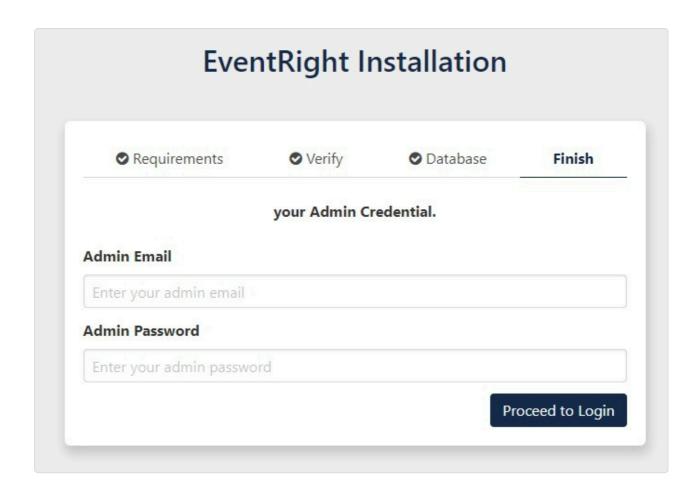
#### Step 4:

If you are at step 4 means you almost won the battle, you just have to set up login. Admin email address and password which will be used for logging into the backend admin panel.

Password can be anything, it doesn't have to be your email account password if that's what you are wondering about

NOTE: Please use valid email address which you have access of.

Don't put random, unknown, inaccessible, default email to prevent email issues later.



After this step your installation will be completed successfully and you will get to your login screen after clicking on *Proceed to Login* button.

Tip: Bookmark this Admin Login URL for quickly visit the same page

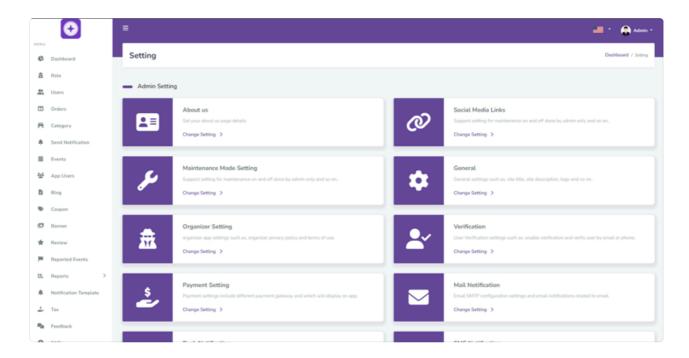
# **Configuration and Settings**

Here comes the main part of the system. It helps you to set up everything about your app from one place.

for the Logging into Admin Panel go to

https://YourURL/login or https://YourURL/public/login

Using following setting you can change your all settings like payments, verification, notification and some other configuration.



When you open your admin panel you get this screen after click on Setting menu in sidebar menu.

There will be some API Keys will be Required for Third Party Integrations like GoogleMapJavascript API, Payment Gateways, SMTP (MUST) etc.. Please visit this Link in New Tab to learn more on how to aquire those.

# **Google Map Key**

Create a Google Map Key from Google Map Cloud Console. Make sure you have following API Services Enabled:

- Places API
- Maps JavaScript API
- Maps SDK for Android (If you are going to use EventRight Pro Mobile App For Android)
- Maps SDK for iOS (If you are going to use EventRight Pro Mobile App for iOS)

# **Debug Mode**

At the bottom you will find Debug Mode.

After setting this ON, You will see the detailed error messages.

Alert  $\triangle$  System becomes vulnerable when this is ON, So Make sure you set this OFF as soon as you are done debugging, It's fine if you are on the local server

For Additional Code Customization with TailwindCSS, Please visit their <u>documentation</u> for complete guidance on Tailwind.

# **SMTP Configuration**

# **SMTP Configuration Guide**

#### Introduction

This guide will help you configure your SMTP settings for sending emails through your system. Please follow the instructions below to set up your SMTP configuration.

## **Input Requirements**

#### 1. Mail Host:

The hostname or IP address of your mail server. For example:

```
mail.example.com
```

This is marely an example, actual working format depends on your smtp account provider.

#### 2. Mail Port:

The port number used by your mail server. For example:

```
587
```

This is marely an example, actual working port depends on your smtp account provider.

#### 3. Mail Encryption:

Specify the encryption method to be used for the connection. **Use either** tls **or** ssl (in lowercase). For example:

tls

Typical combination that could work:

- Encryption: tls & port 587 or
- Encryption: ssl & port 465

#### 4. Mail Mailer:

Specify the mailer to be used. Use smtp (in lowercase). For example:

smtp

#### 5. Mail Username:

Your username for authenticating with the mail server. For example:

sender@example.com

#### 6. Mail Password:

Your password for authenticating with the mail server. For example:

password123

#### 7. Mail Sender Email:

The email address you want to appear as the sender. For example:

sender@example.com

Mailing function will try to send the email by using this address as sender. So please make sure it's valid as per your mail account provider

- Typically Mail Username & Sender Email happens to be the same.
- Sometimes, if you have got a default email accout with your cPanel & not configured the custom password for your default provided mail account then it could accept the cPanel password.
- To findout or to test the open/accepting mail port, use this website https://ping.eu/port-chk/

# **ALERT:**

DO NOT Keep your .env file open while adding/updating these smtp mailer details. If you keep it open then it will create the file sync issues, resulting in failure to have proper info stored in the system.

## **Test Mail Button**

Once you have saved your SMTP configuration, you can use the "Test Mail" button to verify that the settings are correct. This button will send a test email using the provided saved configuration.

If test mail function fails then you should correct the entered credentials & save again then use test button.

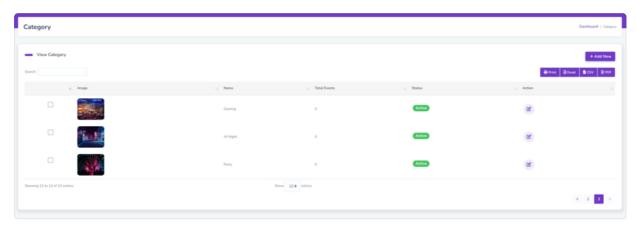
# **Adding Event Categories**

Before you proceed with adding an event, it's required to have one or more Event Category.

# **Adding a Category**

To add a category, follow these steps:

- 1. **Go to Admin Panel**: Login to the Admin Panel of your platform.
- 2. Navigate to Category: from the Left Sidebar
- 3. Add: Click on the "+ Add New" button from



Category List - Admin Panel

- 4. **Add Details**: Fill out the form with the Name and Image. Recommanded ratio for the image is 2:1
- 5. **Save**: After filling out the form, make sure to save your changes.

# **Adding an Event with Ticket**

## **Adding an Event**

To add an event using your data, follow these steps:

- 1. **Go to Organizer Panel**: Login to the Organizer Panel of your platform.
- 2. **Add Scanner:** If you want to add Offline Venue Event then Add a Scanner Account first to attach him in the Event
  - 1. From the Sidebar, Go to Scanners
  - 2. Add a Scanner Account by adding fresh credentials
- 3. Events: Click on the "Events" from the Sidebar to access the list of events.
- 4. **Add Event**: Select the "Add Event" option to create a new event. Fill out the form with the necessary details such as event name, date range, description, etc.
- 5. **Save**: After filling out the form, make sure to save your changes.

## **Managing Tickets for the Event**

Once the event is created, you can proceed to manage tickets for it. Follow these steps:

- 1. **Events**: From the main Events page, find the event you just created.
- 2. **Manage Ticket Button**: Locate the event row and click on the "*Manage Ticket*" button associated with that event.
- 3. Add Ticket: Inside the event management interface, select the option to "Add Ticket."
- 4. **Ticket Details**: Fill in the details for the ticket according to your requirements. This includes information such as ticket price, quantity available, check-in limits etc.
- 5. **Save Changes**: After entering the ticket details, ensure to save your changes.

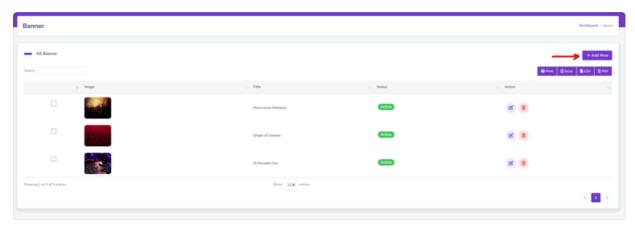
By following these steps, you can successfully add an event and manage tickets for it using your provided data.

# Adding Banners For Website HomePage

## **Adding a Banner**

To add a bnner image, follow these steps:

- 1. **Go to Admin Panel**: Login to the Admin Panel of your platform.
- 2. Navigate to Banner: from the Left Sidebar
- 3. Add: Click on the "+ Add New" button from



Banner List - Admin Panel

- 4. **Add Details**: Fill out the form with the necessary details. Banner Title, Target Event, Status, and Image.
- 5. **Save**: After filling out the form, make sure to save your changes.

# **Coupons**

Following are the details to create a coupon. All the fields are required

#### Name /

Name of the coupon. This field is only for reference and will not be shown to the end user.

#### Event 🏂

Event for which the coupon is valid. This field is only for reference and will not be shown to the end user.

## Discount Type \$

Type of discount that the coupon will provide. The options are:

- Percentage
- Fixed Amount

## Discount Value 😌

Value of the discount. If the discount type is percentage, the value should be a number between 0 and 100. If the discount type is fixed amount, the value should be a number greater than 0.

#### Maximum Usage ♥

Maximum number of times the coupon can be used. This applies to the total number of times the coupon can be used across all users. Kind of quota.

## Maximum Usage Per User 🛡 🚱

Maximum number of times the coupon can be used by a single user. This applies to the total number of times the coupon can be used by a single user. Kind of quota.

#### Valid From ▶

Date from which the coupon will be valid. The coupon will not be valid before this date.

## Valid Till

Date till which the coupon will be valid. The coupon will not be valid after this date.

## Minimum Amount 5

Minimum amount that the user should spend to be able to use the coupon. If the user spends less than this amount, the coupon will not be applicable.

#### **Maximum Discount Amount**

Maximum discount that the coupon can provide. If the discount value is greater than this amount, the discount will be capped at this amount.

## **Description**

Description of the coupon. This field is only for reference and will not be shown to the end user.

## Status 🖓

Status of the coupon. The options are:

- Active
- Inactive

## Code 👌

Code of the coupon. This code will be used by the user to apply the coupon. Enter the code between 6 to 20 alphanumeric characters. No special characters or spaces are allowed.

organizers of the event.		

Note: The coupons won't be visible to the end user unless they are shared with them or

# **Customer Mobile App Link Section**

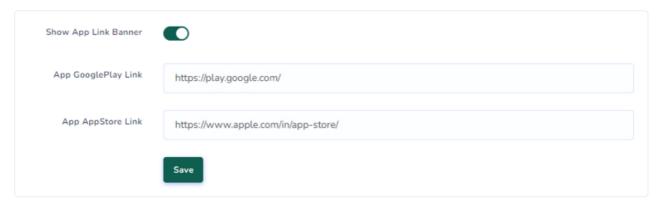
We have added this section to let your customers know that you have Mobile App available as well.

## **Step 1: Adding the Links**

```
Goto Admin Panel > Settings > Additional Settings
```

Paste your Google Play Store & Apple App Store Links.

If you set this switch OFF then this section won't be seen on the site.



Admin Panel > Settings > Additional Settings

## **Step 2: Changing the Image**

Replace this image with yours: /public/images/bg-img.png

Make sure that your new image has the same dimentions as our given image. which is  $1920px \times 608px$ 

Make sure that you use such image which doesn't collide with the text over it.

# **Update Process**

Update process has to be done with 100% surety by the buyer's developer. Any mistakes during the update process will be the sole responsibility of the buyer. Having a backup of the code is recommanded if you are not sure about following.

## Step 1

Knowing what you are doing

## Step 2

Knowing your Current version by looking at original the downloaded zip or chnagelog from the product description

# Step 3

Look for a list of changed files in the provided update

## Step 4

Navigate to your site files & replace/modify/update/change the content according. You can use thirdparty comparison tool online.

## Step 5

Run the SQL Queries if required in the update. We provide the queries in the txt files with the same folder as changed file list

## Step 6

If you are behind more than one update then you will have to Run the Database Queries in linear manner. From Older queries to New Queries.